

AI Project Analyzer™ Privacy Policy

Glen Lewis Media

Last Updated: June 25, 2026

Privacy terms for website, checkout, support, licensing, and activation workflows

1. Scope

This Privacy Policy explains how Glen Lewis Media ("Glen Lewis Media," "we," "us," or "our") collects, uses, discloses, and protects information related to the AI Project Analyzer™ website, product purchase, license delivery, activation, support, and related services. This policy applies to AI Project Analyzer Standard Edition and Professional Edition.

2. Information We May Collect

Depending on how you interact with us and how the checkout and activation services are configured, we may collect or receive the following categories of information:

- Contact and order information, such as name, email address, company or organization name, country, billing-related details, order number, product edition, purchase date, and support communications.
- License and activation information, such as activation key, product edition, activation date/time, activation status, deactivation/reactivation requests, and license-management records.
- Device or technical information used for license activation and fraud/security purposes, which may include computer identifier, hardware-locking information, IP address, operating-system information, log data, and error information.
- Website-use information, such as pages visited, referral source, approximate location, device/browser information, and analytics data if website analytics or security tools are used.
- Support information, including information you provide when requesting activation assistance, technical support, refund review, or license/account assistance.

3. Payment Information

Payment-card details and payment credentials are processed by the applicable checkout/payment provider such as authorized merchant-of-record/payment platform. Glen Lewis Media does not intend to directly collect or store full payment-card numbers, card security codes, or full payment credentials.

4. How We Use Information

- Process, verify, and document purchases.
- Deliver product downloads, activation keys, license information, receipts, and purchase-related notices.
- Activate, validate, maintain, deactivate, or reauthorize software licenses.
- Provide customer support, troubleshooting, and activation assistance.
- Prevent fraud, misuse, unauthorized license sharing, chargebacks, security incidents, or violation of the EULA.
- Maintain business records, tax/payment records, compliance records, and legal records.
- Improve website content, product information, documentation, and customer experience.
- Comply with applicable law, payment-network requirements, legal process, and merchant-of-record obligations.

5. How We Share Information

We may share information only as reasonably necessary for the purposes described in this Privacy Policy, including with:

- Checkout, payment, merchant-of-record, tax, fraud, invoicing, and order-support providers.
- License-management and activation providers, including Protect Ebook.net or successor licensing services.
- Website hosting, email, analytics, security, file-delivery, customer-support, and business-service providers.
- Professional advisors, legal counsel, accountants, insurers, and auditors.
- Government authorities, courts, payment networks, or other parties when required by law, legal process, tax compliance, fraud prevention, dispute resolution, or protection of rights.

6. No Sale of Personal Information

Glen Lewis Media does not sell personal information for money. Glen Lewis Media does not intend to share personal information for cross-context behavioral advertising. If this practice changes, this Privacy Policy should be updated before the practice begins.

7. Cookies, Analytics, and Website Tools

The website may use cookies, server logs, analytics tools, security tools, or similar technologies to operate the website, understand website traffic, improve content, and protect against abuse. Browser settings may allow you to block or delete cookies, but doing so may affect website functionality.

8. Retention

We retain information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, including licensing, support, audit, legal, tax, accounting, payment, fraud-prevention, and dispute-resolution purposes. License and activation records may be retained for the life of the license and for a reasonable period thereafter.

9. Security

We use reasonable administrative, technical, and organizational measures intended to protect information from unauthorized access, loss, misuse, or alteration. No website, transmission, storage system, activation system, or payment-related workflow can be guaranteed to be completely secure.

10. California Privacy Rights

California residents may have rights under California privacy laws, depending on the nature and scale of the business and the information collected. To the extent applicable, these rights may include the right to request access to, correction of, or deletion of personal information; the right to know categories of personal information collected and disclosed; and the right not to be discriminated against for exercising privacy rights. Requests may be submitted using the contact method listed on the AI Project Analyzer website or purchase confirmation.

11. International Users

If you access the website or purchase the software from outside the United States, information may be processed in the United States or other jurisdictions where Glen Lewis Media or other service providers operate. By using the website, checkout, activation, or support services, you understand that information may be transferred to and processed in those jurisdictions, subject to applicable law.

12. Children's Privacy

AI Project Analyzer™ is intended for business, professional, educational, or personal project-analysis use by adults or authorized users. We do not knowingly collect personal information from children under 13. If you believe a child has provided personal information, contact us so we can review and delete it if appropriate.

13. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be identified by the "Last Updated" date. Material changes should be posted on the website or otherwise communicated as required by applicable law.

14. Contact

For privacy questions or requests, contact Glen Lewis Media at support@glenlewismedia.com.